



International Access to International Accounts

Real-time access  
to intra-day cash  
positions



## Are you looking for a more efficient way to manage your international cash positions?

With the many changes taking place in the industry and marketplace we realise how important it is to provide real-time\* processing and reporting. To meet this demand Lloyds TSB Bank plc have developed an Internet-based service to access balance, transaction and advice details to help you monitor your cash positions intra-day.

### Delivery that meets your needs

This new product combines the security you demand with real flexibility.

As you would expect from a trusted and reputable organisation, your information is protected to some of the highest standards (using 128bit Secure Sockets Layer (SSL) encryption).

The number of users you can register to access this service for your institution is unlimited. You can manage and configure all of your users so that they can access only those functions and accounts you want them to have.

### Features

The Internet Access to International Accounts service provides information by two main statements:

- **'Today's statement'** provides a real-time\* value date adjusted balance for all transactions posted to your account today.
- **'Yesterday's statement'** details your account statement entries for the previous day (MT940/MT950).

### Advices

Additional information is available to provide further details where the international system has generated an MT900 or MT910 advice to your SWIFT address.

The statement and advice service also offers:

- a comprehensive enquiry facility to help locate specific transactions
- an export facility to enable you to download information into your local accounting and spreadsheet applications.

### Benefits

- Our service is fast, efficient and easy to use.
- Available 24 hours a day, 7 days a week.
- Offers real-time\* processing and reporting, allowing you to monitor your transactions and account balance intra-day through a browser.
- Our export facility allows you to create your own reports, making reconciliation of your accounts easier.
- Our enquiry facility will enable you to quickly find specific transactions.

## Technical information

- We have made Internet Access to International Accounts flexible and easily accessible, with technical specifications based on industry standards.
- You will need a PC with:
  - Windows 98, Windows NT4.0, Windows 2000, Windows ME or Windows XP.
  - 200MHz processor or higher.
  - 32Mb of RAM (24Mb for Windows NT).
  - 8Mb of free hard disk space.

The application operates using Active X Controls which will be downloaded automatically.

## Ongoing support

- This service is supported through a dedicated helpdesk; support for specific transactions will continue to be provided by experts in our processing areas.
- If you have any difficulties accessing the Internet service or using the service functions, please contact the helpdesk on **+44 (0) 870 010 0581**. The helpdesk is available between **08.00hrs and 17.30hrs** UK local time.
- Any relationship matter will continue to be handled through the Customer Support Group in Financial Institutions.

### What to do next

- If you are interested in using this service, enter our website at [www.loydstsb.com/corporatemarkets](http://www.loydstsb.com/corporatemarkets), go to 'LloydsLink Online' and choose 'register'. The Internet Access to International Accounts service is available under 'Financial Institutions'.
- Alternatively contact your relationship manager who will be pleased to discuss it further.

## Our service promise

We aim to provide the highest level of customer service possible. If you do experience a problem, we will always seek to resolve this as quickly and efficiently as possible. If you would like a copy of our complaint procedures, please contact your relationship manager, or any of our Corporate Banking offices. You can also find details on our website, at [www.loydstsb.com/corporatemarkets](http://www.loydstsb.com/corporatemarkets)

\*Transactional data may be delayed by up to 15 minutes.

Lloyds TSB Corporate Markets provides products and services suitable for businesses which have an annual turnover of at least £15m. If your turnover is less than this, please talk to your relationship manager to ensure the service is appropriate for use.

[lloydstsb.com/corporatemarkets](http://lloydstsb.com/corporatemarkets)

Please contact us or your relationship manager if you'd like this in Braille, large print or on audio tape.

We accept calls made through RNID Typetalk.

0870 numbers: Daytime calls cost up to 8p plus 6p per minute from BT lines Monday-Friday. Mobile and other providers' charges may vary. We may monitor or record phone calls with you in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

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